

CRS 2007 Training Schedule
Last Updated: January 17, 2007
(Shading indicates sessions already completed)

WEBEX TRAINING

Advanced CRS: This 3-hour class is targeted at anyone who has previous experience using CRS and is responsible for running the CRS reports and/or who uses the CRS data. All GPRA Coordinators and Quality Improvement staff are highly encouraged to attend one of these sessions.

AGENDA

10 minutes	INTRODUCTIONS AND CONTEXT
20 minutes	GPRA 2006 RESULTS
30 minutes	CRS LOGIC CHANGES TO GPRA 2007 MEASURES
10 minutes	BREAK
40 minutes	NEW CRS FEATURES/REPORTS & DEMONSTRATION
30 minutes	DEMONSTRATION OF CRS GUI
10 minutes	BREAK
10 minutes	CRS VERSION 7.1 SCHEDULE AND KEY CHANGES
20 minutes	QUESTION AND ANSWER SESSION

Session Nbr	Date/Time	WebEx Class Name and Registration Password	Instructors
1	02/01/07 (Thu) 10:00-1:00 Mountain Time	WebEx: Advanced CRS 2007 Registration Password: advcrs1	Stephanie Klepacki and Lori Butcher
2	02/08/07 (Thu) 10:00-1:00 Mountain Time	WebEx: Advanced CRS 2007 Registration Password: advcrs2	Stephanie Klepacki and Lori Butcher
3	02/15/07 (Thu) 10:00-1:00 Mountain Time	WebEx: Advanced CRS 2007 Registration Password: advcrs3	Stephanie Klepacki and Lori Butcher
4	02/22/07 (Thu) 10:00-1:00 Mountain Time	WebEx: Advanced CRS 2007 Registration Password: advcrs4	Stephanie Klepacki and Lori Butcher
5	03/01/07 (Thu) 10:00-1:00 Mountain Time	WebEx: Advanced CRS 2007 Registration Password: advcrs5	Stephanie Klepacki and Lori Butcher

Overview of GPRA and CRS 2007: This 2-hour course is targeted for managers and executive staff who need a basic understanding of GPRA, its impact on IHS and the associated reporting requirements and a basic understanding of CRS and the CRS report that is used for GPRA reporting.

AGENDA			
10 minutes	INTRODUCTIONS AND CONTEXT		
10 minutes	DEFINITION OF GPRA		
10 minutes	GPRA REPORTING REQUIREMENTS		
15 minutes	BACKGROUND INFORMATION ON PERFORMANCE MEASUREMENT		
5 minutes	RELATIONSHIP BETWEEN GPRA AND CRS		
10 minutes	BREAK		
10 minutes	GPRA 2006 RESULTS		
20 minutes	GPRA 2007 MEASURES REPORTED BY CRS		
15 minutes	REVIEW OF CRS NATIONAL GPRA REPORT		
15 minutes	QUESTION AND ANSWER SESSION		
Session Nbr	Date/Time	WebEx Class Name and Registration Password	Instructors
1	02/20/07 (Tue) 10:00-12:00 Mountain Time	WebEx: Overview of GPRA and CRS 2007 Registration Password: overview1	Stephanie Klepacki and Lori Butcher
2	02/27/07 (Tue) 10:00-12:00 Mountain Time	WebEx: Overview of GPRA and CRS 2007 Registration Password: overview2	Stephanie Klepacki and Lori Butcher
3	03/06/07 (Tue) 10:00-12:00 Mountain Time	WebEx: Overview of GPRA and CRS 2007 Registration Password: overview2	Stephanie Klepacki and Lori Butcher

Beginning GPRA and CRS 2007: This 4-hour class is targeted for new GPRA Coordinators, clinical QA/QI (quality assurance/improvement) staff, and/or providers who have not received any prior CRS training and who will use the information in the CRS reports/patient lists. **NOTE:** Classes will be held in 2-hour increments on 2 consecutive days.

DAY 1	
10 minutes	INTRODUCTIONS AND CONTEXT
25 minutes	OVERVIEW OF GPRA <ul style="list-style-type: none"> • Definition of GPRA and Reporting Requirements • Background Information on Performance Measurement • Relationship Between GPRA and CRS • GPRA 2006 Results • GPRA 2007 Measures Reported by CRS
25 minutes	CRS <ul style="list-style-type: none"> • Background Information • What is CRS? • What Can CRS Do for You?
5 minutes	BREAK
55 minutes	<ul style="list-style-type: none"> • Discussion of Who Should have Access to CRS and CRS Security Keys • Demo of Setting up CRS Site Parameters • Standard Codes Used in CRS Logic • Site-populated Taxonomies and Demo of Setting Them Up
DAY 2	
20 minutes	<ul style="list-style-type: none"> • Reports and Patient Lists <ul style="list-style-type: none"> • Review of Report and Patient List Formats • National GPRA Reports and Patient Lists • Selected Measures (Local Reports) • Other National Reports
70 minutes	<ul style="list-style-type: none"> • Demo <ul style="list-style-type: none"> • National GPRA and National GPRA Patient Lists • Selected Measures Reports • CRS GUI
30 minutes	<ul style="list-style-type: none"> • Common Reasons for Low Rates and Tips for Improvement

Session Nbr	Date/Time	WebEx Class Name and Registration Password	Instructors
1	March 7-8, 2007 (Wednesday & Thursday) 10:00 – 12:00 Mountain Time	WebEx: Beginning GPRA and CRS 2007 Registration Password: begin1	Stephanie Klepacki and Lori Butcher
2	March 14-15, 2007 (Wednesday & Thursday) 10:00 – 12:00 Mountain Time	WebEx: Beginning GPRA and CRS 2007 Registration Password: begin2	Stephanie Klepacki and Lori Butcher
3	March 20-21, 2007 (Tuesday & Wednesday) 10:00 – 12:00 Mountain Time	WebEx: Beginning GPRA and CRS 2007 Registration Password: begin3	Stephanie Klepacki and Lori Butcher
4	March 26-27, 2007 (Monday & Tuesday) 10:00 – 12:00 Mountain Time	WebEx: Beginning GPRA and CRS 2007 Registration Password: begin4	Stephanie Klepacki and Lori Butcher
5	March 28-29, 2007 (Wednesday & Thursday) 10:00 – 12:00 Mountain Time	WebEx: Beginning GPRA and CRS 2007 Registration Password: begin5	Stephanie Klepacki and Lori Butcher

Instructions for Registering

1. Go to this web site URL:
<https://ihs-training.webex.com/>
2. At the Search For box, type the name of the session and click the Go button. **NOTE: If you do not see the Search For box, ensure the Training Center tab is selected at the top of the WebEx window, immediately under “webex.”**
3. All of the scheduled sessions will then be displayed in the window below. Choose the one you want to attend and click “Registration” in the Status column.
4. Enter the Registration password that is shown above that corresponds to the class you want to attend.
5. Click the OK button.
6. Complete the registration form.
7. Click the Register button.
8. A Registration confirmation is displayed that contains all of the information for the training session, including the link for the session and the password to enter when you are ready to attend the session. Click the OK button to finish.

Instructions for Setting Up Training Manager (installing the WebEx Software)

You must have the WebEx software installed on your computer prior to attending the WebEx session. **You should setup the software at least a day before the training session.** You should not need anyone such as the Site Manager to install it for you. Below are the instructions.

1. Click this link:
<https://ihs-training.webex.com/>
2. On the left side of the window, click Set Up.
3. Immediately under Set Up you will see two options: Training Manager, Preferences.
4. Click Training Manager.
5. A message is displaying giving you information about the setup process. Click the Set Up button.
6. After the software is installed, click the OK button.

Attending the Session

When you are ready to attend the session, connect to the WebEx session first using the information contained in your registration confirmation e-mail and then connect to the conference line. The dial information for the conference line is shown below and is also included in your registration confirmation message.

Phone Number: (877)781-4791

Passcode: 135963#

ON-SITE TRAINING			
Area	Date/Time	Class Name, Location and Registration Contact	Instructors
Navajo	February 7, 2007 8:00 – 12:30	Beginning GPRA and CRS 2007 Navajo Area Office Jenny Notah, Genevieve.Notah@ihs.gov (928) 871-5836	Stephanie Klepacki and Lori Butcher
	February 7, 2007 1:30 – 4:30	Advanced CRS 2007 Navajo Area Office Jenny Notah, Genevieve.Notah@ihs.gov (928) 871-5836	Stephanie Klepacki and Lori Butcher
Tucson	April 20, 2007 8:00 – 12:30	Beginning GPRA and CRS 2007 (computer-based) Tucson Area Office (San Xavier) Karen Higgins, karen.higgins@ihs.gov (520) 295-2532	Stephanie Klepacki and Lori Butcher